

COVID – 19 Update

The Historic Francis Marion Hotel has taken proactive steps to ensure the safety and health of our guests and staff members. These measures include increased cleaning of high touch areas throughout the hotel, constant sanitation of public areas, limits on the number of guests in particular areas, and the health screening of our staff. Each department has dedicated a significant amount of time and care into policies and procedures to align with guidelines from local authorities, DHEC and the SCLRA. We are confident in our plan and are excited to welcome you.

We ask that you make yourself aware of these items while staying at the Francis Marion Hotel:

- **Masks must be worn by guests in all public areas throughout the hotel as mandated by the City of Charleston. Team members must wear masks at all times.**
- **Please follow social distancing guidelines & respect the space of other guests and staff members.**
 - **Sanitation stations are placed strategically throughout the hotel.**
 - **Frequent disinfection of all high-touch areas such as door handles, elevator buttons and handrails.**
 - **Elevator use is limited to two people at a time with the exception of families.**
- **Valet services will be a nightly fee of \$28 and the charges will be routed to hotel guests' room. Valet services are offered 24/7.**
 - **Separate Check-in lines with Plexiglas shields.**
- **Limited Stay Over Service includes replenishing towels, coffee, water & emptying trash.**
- **Single use, disposable cups are offered in place of glassware. Sanitizer wipes are available in your guest room.**
 - **Enhanced cleaning and disinfecting procedures based on CDC and Ecolab Guidelines**
 - **Please register for Fitness Center usage. Center is limited to 3 guests at a time & will be periodically -closed throughout the day for deep cleaning.**
 - **Reduced seating in Swamp Fox Restaurant and Bar and Banquet meeting space**
- **Single use Restaurant, Lounge and In-Room Dining Menus. Limited restaurant hours & days are in place to provide time for cleaning purposes.**
 - **Following strict DHEC and ServSafe food preparation standards**
 - **Spa Adagio is by appointment only.**
- **Hotel associates have received thorough training & reminders are posted throughout the hotel on proper procedures, sanitation and hand washing.**
 - **Temperature check of all associates who come to work**

Thank you again for choosing to visit the Francis Marion Hotel. If you have any questions or need any help during your stay, please do not hesitate to ask any of our staff members who will be happy to assist. We are all very excited to welcome you to the heart of historic Charleston & we hope you enjoy your stay. Please Dial 'o' on your guest room phone to reach the Front Desk for assistance.