

CANCELLATIONS

As a courtesy to all, we require 48 hours notice be given to cancel or reschedule your appointment. Spa packages, multiple bookings, and group bookings require 72 hours to avoid cancellation or rescheduling fees. Insufficient notice will result in a 50% charge of services reserved.

No show reservations will result in charges for full service value. Cancellations can be done by calling the spa directly (843) 577-2444. Email and voicemail messages are not preferred.

SPA PRODUCTS & RETURN POLICY

In the event you are not satisfied with a retail product, you will be given a spa credit if the product is returned within 30 days from date of purchase.

GIFT CARDS

Gift cards are available for purchase in store and have a 6 month expiration date. Gift card value may be used to purchase products, services, or for gratuity.

Gratuities are NOT included in service pricing and are at your discretion. Gift cards are non-transferrable. Spa Adagio is not responsible for lost, stolen, damaged, or unauthorized use of gift cards.